



### Embedding Safety into Daily Work

**Team Lead:** Wanda Miller/Felecia Watson

**Accountable Lead:** Dean Biesenthal

#### Problem Statements:

- SCHR continues to see staff and patient harm.
- Not all staff, patients, families, physicians believe they are personally accountable for safety of self and others.
- Just culture and individual accountability needs to be further developed throughout Sun Country Health Region.
- Root cause analysis, patterns and trends of incidents are not always shared nor learnings applied consistently.
- Safety culture and processes are not always aligned and embedded throughout the Region.
- New approaches are needed to ensure the success of replication and streamlining/integration of current safety processes.
- The culture of safety has not been fully adopted at all levels of the organization.
- The current reporting systems do not support timely follow up, timely analysis of trends and patterns nor capacity to escalate concerns throughout the organization.

#### Targets:

**By March 31, 2018:**

- 100% of SCHR sites will have implemented the elements of Safety Management System and Safety Alert System/Stop the Line.
- 100% of Code 3 /4 and Time Loss Incidents will be investigated using a structured root cause analysis process.
- 18% of all incidents reported will be near misses
- 90% of staff and managers surveyed will indicate that they feel supported and confident to identify safety hazards and take action.
- 95% of patients surveyed will feel comfortable to speak up and stop the line.
- Reduce % of harm by 10% (patient and staff).
- 100% of sites have an audit score of 80% by March 31, 2018.
- 25% decrease in number of WCB claims.

**Better Teams**

# Saskatchewan Health Care System Strategic Framework

## VISION

# Healthy People, Healthy Communities

### MISSION

The Saskatchewan health care system works together with you to achieve your best possible care, experience and health.

**Better Care**

### VALUES

Respect  
Engagement  
Excellence  
Transparency  
Accountability

**Better Health**

**Better Teams**

**Better Value**

**Culture of Safety | Patient & Family Centred Care  
Continuous Improvement | Think & Act as One System**

### Better Health

Improve population health through health promotion, protection and disease prevention, and collaborating with communities and different government organizations to close the health disparity gap.

### Better Value

Achieve best value for money, improve transparency and accountability, and strategically invest in facilities, equipment and information infrastructure.

### Better Teams

Build safe, supportive and quality workplaces that support patient and family-centered care and collaborative practices, and develop a highly skilled, professional and diverse workforce that has a sufficient number and mix of service providers.

### Better Care

In partnership with patients and families, improve the individual's experience, achieve timely access and continuously improve healthcare safety.

*Better* EVERY DAY